

Three Cart System

FAQ



Q What is the City of Oxnard's collection schedule for refuse, recycling and yard waste?

A Refuse collection is one time per week. Recycling and yard waste collection is on alternating weeks. (Recycling one week and yard waste the following week). A collection schedule is available on the City's web site or can be mailed to you upon request.

Q If I require additional trash carts, how much will it cost me?

A Each additional trash cart will cost \$10.50 per month.

Q What other service options are available (smaller cart)?

A Standard size carts for refuse and recycling are 95-gallons each. Residents who wish to downsize can call for a service change. A smaller 64-gallon cart is available. Even if a cart is eliminated from service, the fee will remain the same.

Q What are the dimensions for each of the refuse, recycling and yard waste carts?

A Each standard size cart is 27 inches wide by 47 inches tall.

Q What if I set out the wrong cart (recycling or yard waste) with my refuse cart?

A If you place the wrong cart out, and need to have it picked up, please call the office at 385-8060. Additional costs may apply for this service.

Q What if I need an additional pick up for my recycle cart and it is a yard waste pick up week?

A If you do need to schedule an additional pick up of your recycling and/or yard waste cart, please call 385-8060.

Q Why does the city collect recyclables and yard waste every other week?

A To have all the carts picked up weekly, the Environmental Resources Division would have to increase its fleet size and financial obligations, which could impact future rates. Many Ventura County cities currently have the same type of alternating schedule for pick-ups.

Q I am a weekend resident. Why do I have to pay for any refuse and recycling services?

A Refuse, water, and sewer services are part of an overall single-family residential utility bill. Every property owner is required to have all three services much like paying a standard fee for telephone services regardless if you make calls on the line. The fee is not based on how many days per week that you spend in Oxnard or the individual residential impact.

Q What if I have bulky items to dispose of such as mattresses, tires, broken furniture, refrigerators or other large items?

A There are two options: you may self-haul materials to the City owned Del Norte Regional Recycling & Transfer Station in Oxnard or you may call the Environmental Resources Division to schedule a special pick up or rent a container. Fees will apply. Call the Environmental Resources Division for more information at 385-8060.

Q Are there special programs to recycle or dispose of other products such as computers, TVs, microwave ovens and other electronic waste, or household hazardous waste such as used motor oil, paint, pesticides, automotive fluids and other household chemicals?

A The City offers programs to Oxnard residents, at no additional charge, to properly recycle or dispose of these items.